

# AA Spine & Pain Clinic- PATIENT REGISTRATION

<u>PATIENT INFORMATION:</u> (Please Print)				Date:			
Last Name		First Name.		Middle leitiel			
			Cove				
				☐Male ☐Female ☐Transgender			
Stata:	Zip:		City	Apt No:			
Jiaie							
Mailing Addre	ss (if different from abo	ν <b>ο</b> Ι·					
_				Ant No:			
State:	Zip:	City.		Apt No:			
State	Ζιρ						
Telenhone: (H	omel	(Worl	۵)	(Cell)			
				(66.1)			
/ taul ess		1110116		·			
Email address:	:						
Present Emplo	oyer:		Occupa	ation:			
Ple	ease complete the follo	wing three section	s as per new governmer	ital healthcare regulations:			
PHYSICIANS:							
Address:							
Address:							
	NFORMATION:		10.4	C			
	ance:			Group#			
			ins. Phone#:	· · · · · · · · · · · · · · · · · · ·			
				irth date:			
Subscriber's Ei	mployer:						
C			10#	Cura wall			
Secondary Insi	urance:		IU#	Group#			
				Birth date:			
Subscriber's Ei	mployer:						
Is this visit rela	ated to an accident? 「	□YES or □NO	☐Workers Compensat	ion			
				Claim#:			
Adjuster Phon	e #:	_ ,	Adjuster Fax #	·			
Employer:							

PHARIMACY INFO	<u>RMATION:</u>					
Preferred Local Ph	narmacy:					
			(Name/City/Phone #	)		
HOW DID YOU HE	AR ABOUT OUR C	LINIC?				
Newspaper	□Internet	Friend	☐Referring doctor	□Self	☐Movie theater	
EMERGENCY CON						
Name:			Relationship to pat	ient:		_
Contact Phone Nu	ımber(s):					
EXPEDITE INSURA INSURANCE COVE BEEN MADE IN AL	NCE CARRIER PAY FRAGE. IT IS CUSTO DVANCE.	MENTS. THE PA DMARY TO PAY	ATIENT ID REPONSIBILE FO FOR SERVICES WHEN REI	OR ALL FEES,	ORMS WILL BE COMPLETED REGARDLESS OF THE ESS ARRANGEMENTS HAVI	
I hereby authorize treatments, and I	AA Spine & Pain Cassign to the physi	linic to furnish ii cian(s) all paym	PLEASE READ AND SIGN): Information to insurance of ents for medical services of t covered by insurance.		erning my illness and / or myself or my dependents. I	
Patient Signature:				Da	ate:	
ноч	V DO YOU PLAN TO	O PAY? (Circle oi	ne) CASH	СНЕСК	CREDIT CARD	



4100 Lake Otis Parkway Suite 216 & 208 Anchorage, AK 99508 (907) 563-2873 Fax: (907) 563-5852

## **RELEASE OF INFORMATION TO PERSON(S)**

I,	, give permission to A	AA Spine & Pain Clinic to
provide the following informa	tion regarding my care to the fo	-
Name	DOB	Relationship to Patient
person. Note that releasing the	w that you would like to be re e information to the above name ight to open any sealed infor r the patient.	ed person to pick up does not
☐ Prescription pick-u	ıp	
☐ Receive Medical Is	nformation in person and/or over	er the phone
☐ Appointment infor	mation	
Patient Printed Name	Patient Signature	Date
Printed Witness Name	Witness Signature	Date



4100 Lake Otis Parkway Suite 208 & 216 Anchorage, AK 99508 Phone 907 563-2873 Fax 907 563-5852 aapain.com

Authorization for Use/Re	elease of Health Information
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Name:					Pho	ne:			
Date of Birth:			Age:		S.S.	<b>‡</b> :			
I Hereby Author	ize AASP to	o Release Info	rmation to:						
Person/Agency:									
Address:									
City:					State	<b>:</b> :	Z	ip:	
Phone #:					Fax	#:			
I Hereby Author	ize AASP to	o Obtain Infor	mation fron	n:					
Person/Agency:									
Address:									
City:					State	):	Z	ip:	
Phone #:					Fax	#:			
HIPPA requires tl	hat only sp	ecificied reco	rds be relea	sed	Requ	ired (ple	ase tick Y	ES or	NO for each line )
Yes	No	Office Notes				Yes	No	Proc	cedures
Yes	No	Medications				Yes	No	Hosp	pital
Yes	No	Labs				Yes	No	All R	Records
Yes	No	Radiology				Yes	No	Othe	er:
I understand that this information may include any history of acquired immunodeficiency syndrome (AIDS); sexually transmitted diseases; human immunodeficiency virus (HIV) infection; behavioral health service/psychiatric care; treatment for alcohol and/or drug abuse; or similar condition. This does not indicate that I have these conditions but allows the release of the records without review.  I have been provided a copy of <b>AA Spine &amp; Pain Clinic's</b> Notice of Privacy Practices and any changes that may be associated with this authorization. I have discussed any concerns. I may have about the use, release, and disclosure of my health information disclosed under this authorization. I release <b>AA Spine &amp; Pain Clinic</b> from any legal liability that may arise from this authorization.  The patient or their representative may revoke this authorization by notifying in writing <b>AA Spine &amp; Pain Clinic's</b> designated Privacy Officer. Federal Law states that treatment, payment, enrollment, or eligibility for benefits may not be conditioned on obtaining this authorization if such conditioning is prohibited by the Privacy Rule. Federal Law also requires a statement that there is the potential for the protected health information released under this authorization may be subject to re-disclosure by the recipient.									
-									
Signature of Pat Representative					Dat	e:			
Relationship to	Patient:				Wit	ness:			

Expiration date: 1 year from date signed

\*AA Spine and Pain Clinic records will be provided on CD. The first copy each year will be provided at no charge. Additional copies are \$25 each.

# AA Spine & Pain Clinic 4100 Lake Otis Pkwy. Suite 216 & 208

4100 Lake Otis Pkwy. Suite 216 & 208 Anchorage, AK 99508 PH: 907-563-2873 FAX: 907-563-5852

aapain.com

## **New Patient Evaluation-Intake and History**

Date:				
Name:			Date of Birtl	h:
Reason for Visit Timing/Onset: Duration: Frequ	When did symptoms first uency of symptoms? as/Severity: Describe the	st occur?	mptoms/pain.	
		ivioucrate		reme
The pain was gen ☐None ☐Sleeping	erally WORSE by (check Lifting Walking	k all that apply):  ☐Standing ☐Straining	☐Sitting ☐Driving	☐Climbing stairs ☐Bending
What makes your  ☐Nothing ☐Sleeping	r pain BETTER? (check  Exercise  Lying down	all that apply): ☐Injections ☐Heat	☐ Medication ☐Physical Therap	□Rest by
What words wou	ld you use to best describ	e your pain (check	all that apply):	
□Sharp □Aching	☐Shooting ☐Dull	☐Stabbing ☐Pinching	☐Burning ☐Throbbing	
Please shade in the	e areas on the diagrams wh	nere your pain is loca	ted:	
	Right	Left	Left Right	

## **REASON FOR VISIT (CONTINUED):**

Have you previously been If yes: Name of physician:_			□No
Is your pain the result of a If yes: When was your illne		□No m?	
<b>Is your pain the result of</b> a If yes: Describe your injury	• •	□No	
When did your injury occur			
Was your injury work-rel	ated?	]No	
Are you currently involve	d in litigation or a lawsui	t because of this accid	ent?
Please check any of the fo  ☐No previous Intervention	llowing treatments you h	ave had for <u>this pain r</u>	problem:
Tens Unit:	□Not Effective	☐Effective	Somewhat effective
Physical Therapy:	☐ Not Effective	☐ Effective	Somewhat effective
Acupuncture: Chiropractor:	☐ Not Effective ☐ Not Effective	☐ Effective ☐ Effective	☐ Somewhat effective ☐ Somewhat effective
Psychiatrist:	☐ Not Effective	☐ Effective	Somewhat effective
Hypnosis:	☐ Not Effective	☐ Effective	Somewhat effective
NSAIDs:	☐ Not Effective	☐ Effective	Somewhat effective
Biofeedback:	☐ Not Effective	☐ Effective	Somewhat effective
Pain Medication:	☐ Not Effective	☐ Effective	Somewhat effective
Bedrest:	☐ Not Effective	☐ Effective	Somewhat effective
Traction:	☐ Not Effective	☐ Effective	☐ Somewhat effective
<b>Epidural Steroids:</b>	☐ Not Effective	☐ Effective	☐ Somewhat effective
Facet Blocks:	☐ NotEffective	☐ Effective	☐ Somewhat effective
Medial Branch Block:	☐ Not Effective	☐ Effective	☐ Somewhat effective
Radio Frequency:	☐ Not Effective	☐ Effective	☐ Somewhat effective
Selective Nerve Root Bloc	<del></del>	☐ Effective	☐ Somewhat effective
Sympathetic Blocks:	☐ Not Effective	☐ Effective	☐ Somewhat effective
Spinal Cord Stim:	☐ Not Effective	☐ Effective	☐ Somewhat effective
Intrathecal Pain Pump:	☐ Not Effective	Effective	Somewhat effective

## PAST MEDICAL HISTORY:

Have you been diagnosed with any of the following (currently or in the past)?

AIDS or HIV	Diverticulitis	Kidney Disease	
Anemia or low blood count	Fatigue	Kidney Failure	
Anxiety	Fibromyalgia	Dialysis	
Arthritis	Fractures or broken bones	Kidneystones	
Asthma/wheezing	Glaucoma	Liver disease	
Atrial fibrillation	Headaches	Lupus	
Blood disorder	More than 2 times/week	Mental disorder	
Brain aneurysm/hemorrhage	Hearing Aid	Multiple Sclerosis	
Cancer	Hearing Problems	Muscular Dystrophy	
Chemotherapy	Heart disease	Myasthenia gravis	
Radiation	Heart Pacemaker	Palpitations or rapid pulse	
Collapsed lung	Heart murmur	Peripheral vascular disease	
Congestive Heart Failure	Hepatitis A, B, or C	Scoliosis	
COPD	Hernia	Seizures	
Coughing up blood	Area:	Shingles	
Depression	High blood pressure	Sleep disorder	
Diabetes	History of blood clots	Stroke	
Insulin Use	History of chest pain	Thyroid disease	
Difficulty hearing	Irregular heartbeat	Ulcers	
Difficulty walking	Irritable bowel syndrome	Weakness/Numbness of arms/legs	

MEDICATION HI	STORY:				
	y taking any medication				
•	s, vitamins, minerals,		•	•	
Name of Medication	<u>on</u>	Strength/	<u>Dosage</u>	Who Prescribed them	
			<del></del>		
	taking any Anticoagi			<b>_</b>	
If yes, please specify	y: Coumadin Other	☐ Heparin		□Innohep	
Have you ever take	en or are you current		aken in the past	ids: □Yes □No	
If yes, please specif		ily taking Co.	i disolic of Stero	ius. [ ] les [ ] No	
ir yes, pieuse speen	<i>y</i> ·				
ALLERGY HISTO	DV.				
	o <u>K1:</u> wn Drug Allergies)	□Rad rea	action to local a	nesthetic	
	wii Diug Alicigics)		iction to local al	restrictie	
PAST SURGICAL		□None			
List significant surg	·				
Surgeries/Injuries:		Date(s)/A	ge of patient	<u>Surgeon</u>	
					—
					_
Recent Hospitaliza	tion(s)	Date(s)		<u>Reason</u>	
D	1(.)	D. 4. (a)		<b>D</b>	
Recent Pain Procee	aure(s)	Date(s)		Reason	
			<del></del>		
<b>DIAGNOSTIC ST</b>	<b>UDIES HISTORY:</b>	☐ None			
□EKG	Date(s) performed:		☐MRI-Brain	Date(s) performed:	
□EMG/NCV	Date(s) performed:		☐MRI-Cervical	Date(s) performed:	
☐ CT Scan-Cervical	Date(s) performed:		☐MRI-Thoracic	· / I	
☐ CT Scan-Thoracic	Date(s) performed:		☐MRI-Lumbar	Date(s) performed:	
☐ CT Scan-Lumbar	Date(s) performed:		☐Myelogram-		
□Discogram	Date(s) performed:		☐Myelogram-	· · · •	
☐ X-Ray	Date(s) performed:		☐Myelogram-	Lumbar Date(s) performed:	
Body loc	ation:		Other:		

FAMILY HISTORY: ☐ Unknown; adopted Has any member in your family been diagnosed with any of the following conditions (include deceased family members)? Place a ☑ under the correct family member with the condition.						
	Father 1	Mother Father	sparents par	Paugl Daugl	inter uncle Aunt	
Anviotu				(		
Anxiety Asthma						
Bleeding Disorder						
Cancer						
Туре:						
Congestive Heart Failure						
Coronary Artery Disease						
Depression						
Diabetes						
Gallbaldder Disease						
Hepatitis						
High Blood Pressure						
High Cholesterol						
Inflammatory Bowel Diease						
Kidney Disease						
Osteoarthritis						
Osteoporosis						
Seizure Disorder						
Substance Abuse						
Thyroid Disease						
Tumors						
		7			-	
SOCIAL HISTORY:						
Marital Status:	Married	☐ Single	□Widow	ed [	]Divorced	☐ Separated
Do you have children?						
Please describe your current/past tobacco use:  Smoker, current status unknown Current every day smoker  Current some day smoker  Heavy tobacco smoker Former smoker					smoker	
☐Never smoker	L	Unknown	if ever smok	ed	☐ Chewin	g tobacco
If current smoker: Packs If former smoker: Packs	•	Pac	cks per week	:	Year that	you quit:

<b>Do you drink alcoholic beverages?</b>				
Any legal issues with alcohol, past or present?				
Have you ever used illegal drugs?				
Any legal issues with illegal drugs, past or present?   Yes  No  If yes: Please explain:				
How many caffeinated beverages (coffee, cola, etc.) do you drink- per day: per week:				
What is your current Military Status?				
Are you currently working?				
Did your pain cause you to quit work?  Did your pain cause you to change occupations?  If yes: What is your new occupation?  Yes No  Yes No				
Activities of daily living:				

**CANCELLATIONS:** As of **September 1, 2008**; we require a 24 hour notice to cancel or reschedule your appointment. Appointments missed, rescheduled due to tardiness, or rescheduled without a 24 hour notice will result in a \$50.00 fee to the patient.

#### **REVIEW OF SYSTEMS:**

Please place a check mark in the box next to any of the following symptoms or problems if you have experienced them recently or have concerns about them. If you don't understand something place a question mark "?" by it. Your doctor will discuss any positive responses with you.

Genera	al:	□Normal
	Weight gain	
	Weight loss	
	Fever	
	Night sweats	
	Fatigue	
	Change in app	etite
	Sleeping probl	ems
	Chills	
	Body aches	
	Loss of appetit	te
	Sinus allergy s	ymptoms
	Allergic derma	ntitis
	Frequent illnes	sses
	Frequent sneez	zing
	Food allergies	
	Medication all	ergies
	Severe reaction	n to
	insect bites	
	Post nasal drip	ı

## 

□ Hives

HEENT	:
	Double vision
	Impaired vision
	Changes in vision
	Eye pain
	Floaters
	Sudden visual loss
	Eye glasses
	Glaucoma
	Eye lens implant
	Eye prosthesis
	Contact lenses
	Headaches
	Recent head injury
	Nose bleed
	Hearing loss
	Neck lumps or masses
	Ear fullness
	Snoring
	Dry mouth
	Frequent nosebleeds
	Sinus problems
	Hay fever allergies
	Difficulty hearing
	Ear infections
	Hearing aid
	Hoarseness
	Difficulty swallowing
	Dentures or partial
	plates
	Capped teeth
	Loose teeth

Respii	ratory:   Normal
	Shortness of breath
	Asthma
	Wheezing
	Bronchitis
	Emphysema
	Pneumonia
	Chronic cough
	Coughing up blood
	Collapsed lung
	Tuberculosis exposure
	Blueness of fingernails

Breas	t <b>:</b>	□Normal
	Lumps	
	Tenderness	
	Swelling	
	Nipple disch	arge

_	Tupple disentinge
Cardi	ovascular:   Normal
	Chest pain
	Lightheadedness
	Heart murmur
	Heart pacemaker
	Irregular heartbeat
	Fainting spells
	Heart attack
	Congestive heart failure
	Blood clots
	Pulmonary embolism
	High blood pressure
	Low blood pressure
	Varicose veins

## Gastrointestinal: Normal

- □ Nausea
- Vomiting
- Diarrhea
- Constipation
- □ Loss of appetite
- Heartburn
- □ Excessive belching
- □ Abdominal pain
- Blood in stools
- Hemorrhoids
- Narrow stools
- □ Reflux
- □ Ulcers

## Genitourinary: Normal

- □ Urgency
- □ Change in urine color
- □ Urinary hesitancy
- Possible pregnancy
- □ Kidney dialysis
- □ Kidney stones
- Kidney infections
- Kidney failure
- Prostate problems
- Bladder infections
- □ Blood in urine
- Difficulty urinating
- □ Loss of urine at times
- Sexual problems

#### Musculoskeletal: Normal

- □ Joint pain
- Joint swelling
- Muscle pain
- □ Limitation of motion
- Muscle cramps
- □ Back pain
- □ Back spasms
- Painful joints
- □ Stiffness
- □ Leg cramps
- □ Neck pain
- □ Shoulder(s) pain
- □ Hip(s) pain
- □ Leg(s) pain
- □ Wrist pain
- □ Knee pain
- □ Ankle pain
- □ Elbow pain
- □ Fractures/broken bones
- Arthritis
- Scoliosis

#### 

- Muscular weakness
- Difficulty concentrating
- Memory difficulties
- □ Tremors
- Loss of balance
- □ Tingling in feet
- □ Falls
- Head injuries
- □ Black out spells
- Change in alertness
- □ Seizures or convulsions
- Epilepsy
- □ Stroke
- Brain aneurysm
- Multiple sclerosis

## Psychiatric: Normal

- Delusions
- Impulsive behaviors
- Suicidal ideation
- ☐ Excessive anger
- Depression
- □ Anxiety/Panic attacks
- Mental disorder

### Endocrine: Normal

- Loss of hair
- ☐ Heat intolerance
- Central obesity
- Diabetes
- □ Insulin use
- □ Low blood sugar
- □ Thyroid problems
- Steroid use

## **Hematology:** Normal

- ☐ Lightheadedness
- Easy bleeding
- Easy bruising
- ☐ Lymph node enlargement/tenderness
- Swollen glands or masses in neck axilae
- Groin lyphedema

### AA Spine & Pain Clinic Pain Management Agreement

#### aapain.com

I,				understar	nd that in c	order to	receive	care fo	r the
treatment of	pain at A.A. S	Spine & Pain	Clinic (	AASPC),	I agree to	comply	with th	ne follo	wing:

- A. **USE OF MEDICATIONS**: I will take all medications as prescribed. Opioid pain medications must all be obtained from the same pharmacy and in the State of Alaska only.
  - A1. AASPC recognizes the CDC recommendations on opioid prescription levels. Patients that are over 90 Morphine Equivalents will be actively tapered to 90 MMEs OR LESS. New patients to AASPC will not receive prescriptions over a 90 MME level. (If you need clarification on how MMEs are calculated discuss this with your provider).
  - A2. Patients are required to be established with a primary family doctor. AASPC will not prescribe primary care medications such as Lipitor, Crestor, Ambien, Xanax, etc.
  - A3. Patients on behavioral health medications such as Adderall, Ritalin, etc. AASPC will not prescribe behavioral health medications.
- B. **SEEKING PRESCRIPTIONS**: I will neither seek nor fill prescriptions for any medications related to pain relief from any other health care provider unless authorized by AASPC.
- C. **EMERGENCY ROOM VISITS:** I am allowed to receive pain medication in the emergency room, but it is a violation of the AASPC contract to receive narcotic medication to take home and it must be discussed with the on-call doctor prior to receiving medication. A violation includes any prescription and/or samples.
- D. **MENTAL HEALTH**: A mental health assessment and/or continuing psychological therapy may be required. If I am currently involved in mental health therapy, or if I enter such therapy, I will authorize my mental health practitioner to exchange unrestricted information regarding my condition and treatment with the healthcare providers of AASPC.
- E. **DRUG SCREENING**: I will participate in drug screening as a part of my treatment plan. I understand that drug screening will be conducted routinely. Screening may include urinalysis, blood testing and/or pill counts. I agree to pay any and all costs associated with drug testing not covered by my insurance. Refusal to submit to screening at the time specified may result in termination of service.
- F. **ALCOHOL USE:** Any use of alcohol with prescriptions is against clinic policy. Testing for alcohol use may be added to random and routine urine drug screens at the discretion of the physician. Any use of alcohol deemed inappropriate by the physician will be grounds for termination from AASPC.
- G. ILLEGAL AND NON-PRESCRIBED DRUG USE: I understand that use of any controlled medication, not prescribed by AASPC, may result in termination of care. I authorize AASPC to cooperate fully with any city, state, or federal law enforcement agency; I agree to waive any applicable privileged, right of privacy, or confidentiality with respect to these authorities. I also understand that the use of any illegal substance including marijuana may result in termination of care by AASPC.
- H. LOST OR STOLEN MEDICATION: I agree to safeguard all medication prescribed by AASPC and understand that LOST, STOLEN, OR DAMAGED MEDICATIONS WILL NOT BE REPLACED.
- I. **PRESCRIPTIONS WHILE TRAVELING**: Prescriptions must be filled in the State of Alaska prior to travel out of state. Prescriptions will not be filled early. AASPC does

- not permit prescriptions to be filled in other States. If traveling more than 30 days, patients will need to get established with another pain provider in the State of travel.
- J. **DRIVING AND OPERATING EQUIPMENT**: Many pain medications can cause drowsiness and/or a very relaxed state of mind causing operation of equipment or vehicles to be dangerous. I agree to refrain from driving or operating dangerous equipment while under the influence of any prescribed medication.
- K. **MISSED APPOINTMENTS**: I will contact the clinic if I will be 5 to 10 minutes late. If I arrive more than 15 minutes late, I will be rescheduled. Three missed appointments per year are grounds for termination from AASPC.
- L. **CANCELLATIONS:** We require a 24 hour notice to cancel or reschedule your appointment. Appointments missed, rescheduled due to tardiness, or rescheduled without a 24 hour notice will result in a \$50.00 fee to the patient. Procedure cancellation or no show fees are \$100.00.
- M. **CHARGES:** All fees from patients are due at the time of visit. Non-payment of fees may result in the account being sent to collections and patient termination from AASPC.
- N. **TERMINATION**: I will no longer be eligible for care at AASPC if I am in possession of illicit drugs or substances, trafficking of controlled or illegal substances, intoxicated or convicted for DUI. If I forge or alter the prescriptions in any way, sell or share medications, or fail to comply with this contract, I will no longer be eligible for care at AASPC.
- O. **TREATMENT OF STAFF**: Our clinic has a zero tolerance policy for verbal abuse towards our staff. Swearing, yelling at, or threatening our staff will result in termination from our clinic.
- P. **MEDICAL RECORDS RELEASE:** I will authorize AASPC to obtain my medical records from all providers I have received pain management through. I will maintain an unrestricted and current medical records release on file with AASPC.

Have you ever had any medical or legal problems with alcoholism, drug abuse, addiction, or drug trafficking? If yes, please explain:
Have you used any illegal drugs (including marijuana) within the past six months? If yes, list the drugs you have used and when:
Have you used any prescription drugs for which you did not have a personal prescription within the past six months? If yes, please explain:
I HAVE THOROUGHLY READ THIS AGREEMENT BEFORE RECEIVING TREATMENT AT AASPC UNDERSTAND AND AGREE TO THE CONDITIONS OF CARE DESCRIBED ABOVE AND WILL COMPL WITH THEM. ALL OF MY QUESTIONS ABOUT THE TERMS OF THIS AGREEMENT HAVE BEE ANSWERED. I KNOW THAT FAILURE TO COMLPY WITH ANY OF THESE TERMS OF THIS AGREEMENT MAY RESULT IN IMMEDIATE TERMINATIONS OF SERVICE.
Reviewed contract and answered all patient's questions (MA): Date:
Patient's Signature:Date:
Practitioner Signature:Date:

# **AA Spine & Pain Clinic**

## **PAYMENT FOR SERVICES**

Please read, initial where indicated, and sign below.

#### PATIENT RESPONSIBILITY

Patient Signature (or Responsible Party)

<ul> <li>Insurance coverage is not a guarantee of payment. ( initial)</li> <li>We will bill your insurance if you present your insurance card(s) at the time of your appointment. You are responsible for monitoring the processes of your insurance company to make certain your claim is processed in a timely manner, for contacting them if you have questions as to how your claim was processed, and that you are ultimately responsible for payment of services rendered. ( initial)</li> <li>Any co-payments or "patient responsibility" percentages must be paid at the time of service. ( initial)</li> <li>If we do not receive a response from your insurance company within forty-five days from the date we bill them, the balance will become your responsibility. ( initial)</li> <li>You will receive a statement for any remaining balance after all applicable insurances have been applied. That balance is due in full at that time. ( initial)</li> <li>If we do not receive your payment in full within 90 days from the date of the first statement, your account may be turned over to a third-party collection agency. ( initial)</li> </ul>
We also recommend that you research your insurance benefits prior to your office visit, as there could be reasons why your insurance may not pay for your visit. These reasons might include the following:
<ul> <li>Your deductible has not been met. Many policies have separate, higher deductibles for surgical procedures. All of the procedures performed in this office, including certain types of injections, are considered to be surgical procedures.</li> <li>You have not received the proper referral or preauthorization for the visit or procedure. If your insurance company requires preauthorization, it is your responsibility to obtain it before the procedure is performed. Remember, preauthorization is not a guarantee of payment.</li> <li>The services or procedures are not covered by your insurance. We will inform you when we know a treatment/procedure will not be covered, but many times it is not possible for us to know with certainty, as this varies greatly among insurance companies, and because they will not make a final determination until they have received the claim. If there is any uncertainty about coverage, we will be happy to provide you with an estimate of your fees before treatment is given. You are responsible to pay for the non-covered services at the time of the visit.</li> </ul>
We accept cash, checks, and all major credit cards. If a payment in check form is returned to us because of insufficient funds, you will be charged a \$30.00 fee. Payment <i>in full</i> at the time of service is required in the following circumstances:
<ul> <li>You do not have insurance coverage.</li> <li>You have not brought your insurance card(s) with you.</li> <li>You have not met your deductible.</li> <li>A contract is required by your policy and we are not contracted with your insurance carrier.</li> <li>A referral or preauthorization is required by your policy you have not obtained one.</li> <li>Any procedures or treatments we believe are not covered by insurance.</li> </ul>
By my signature below, I acknowledge that I have read and that I understand the above statements and am willing to accept responsibility to pay for services rendered if my insurance does not cover them. This authorization is not limited in time.

Date



#### **ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES**

(name of patient) ceived a copy of AA Spine & Pain Clinic's I	
tient Signature	Date
tient Legal Representative (if applicable)	Date
ant Name of Legal Representative	Relationship to patient

#### **FOR CLINIC USE ONLY:**

AA Spine & Pain Clinic made the following good faith efforts to obtain the above-referenced individual's written acknowledgement of receipt of the Notice of Privacy Practices:

[Identify the efforts that were made to obtain the individual's written acknowledgement, including the reasons (if known) why the written acknowledgement was not obtained.]



# **PATIENT RIGHTS**

## Your Information. Your Rights. Our Responsibilities.

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.** 

#### **LAYERED SUMMARY TEXT -**

## **Your Rights**

You have the right to:

- Get a copy of your paper or electronic medical record
- Request corrections to your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

#### **Your Choices**

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care

#### **Our Uses and Disclosures**

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services



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- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

## **Your Rights**

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

#### Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

#### Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

#### **Request confidential communications**

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

#### Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.



#### Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for three
  years prior to the date you ask, who we shared it with, and why. Requests for this accounting
  must be submitted to the Privacy Officer in writing.
- We will include all the disclosures except for those about treatment, payment, and health care
  operations, and certain other disclosures (such as any you asked us to make). We'll provide one
  accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one
  within 12 months.

#### Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

#### Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

#### File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights.
- We will not retaliate against you for filing a complaint.

#### **Your Choices**

**For certain health information, you can tell us your choices about what we share.** If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.



In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

#### **Our Uses and Disclosures**

#### How do we typically use or share your health information?

We typically use or share your health information in the following ways.

#### Treat you

We can use your health information and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks another doctor about your overall health condition.

#### Run our organization

We can use and share your health information to run our practice, improve your care, and contact you when necessary.

Example: We use health information about you to manage your treatment and services.

#### Bill for your services

We can use and share your health information to bill and get payment from health plans or other entities.

Example: We give information about you to your health insurance plan so it will pay for your services.

#### How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before



we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

#### Help with public health and safety issues

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

#### Do research

We can use or share your information for health research.

#### Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

#### Respond to organ and tissue donation requests

We can share health information about you with organ procurement organizations.

#### Work with a medical examiner or funeral director

We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

#### Address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services



#### Respond to lawsuits and legal actions

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

## .Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of
   it
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

## Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

#### Other Instructions for Notice

- Effective Date of this Notice September 23, 2013
- Privacy Official Ashley Kinney
- We never market or sell personal information.
- We will never share any psycho-therapy records without your written permission.



AA Spine & Pain Clinic 4100 Lake Otis Pkwy Suite 216 & 208 Anchorage, AK 99508

Effective Date April 1, 2003

#### NOTICE OF PRIVACY INFORMATION PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW CAREFULLY.

#### A. PURPOSE OF THE NOTICE.

AA Spine & Pain Clinic is committed to preserving the privacy and confidentiality of your health information which is created and/or maintained at our clinic. State and federal laws and regulations require us to implement policies and procedures to safeguard the privacy of your health information. This notice will provide you with information regarding our privacy practices and applies to all of your health information created and/or maintained at our clinic, including any information that we received from other health care providers or facilities. The Notice describes the ways in which we may use or disclose your health information and also describes your rights and our obligations concerning such uses or disclosures.

We will abide by the terms of this Notice, including any future revisions that we may make to the notice as required or authorized by law. We reserve the right to change this Notice and to make the revised or changed Notice effective for health information we already have about you as well as any information we receive in the future.

#### The privacy practices described in this Notice will be followed by:

- Any health care professional authorized to enter information into your medical record created and/or maintained at our clinic;
- 2. All employees, students, residents, and other service providers who have access to your health information at our clinic;
- 3. Any member of a volunteer group which is allowed to help you while receiving services at our clinic.

The individuals identified above will share your health information with each other for purpose of treatment, payment, and health care operations, as further described in the Notice.

## B. USES AND DISCLOSURES OF HEALTH INFORMATION FOR TREATMENT, PAYMENT AND HEALTH CARE OPERATIONS.

- 1. <u>Treatment, Payment and Health Care Operations</u>. The following section describes different ways that we may use and disclose your health information for purpose of treatment, payment, and health care operations. We explain each of these purposes below and include examples of the types of uses or disclosures that may be made for each purpose. We have not listed every type of use or disclosure, but the ways in which we use or disclose your information will fall under one of these purposes.
  - a. <u>Treatment.</u> We may use you health information to provide you with health care treatment and services. We may disclose your health information to doctors, nurses, nursing assistants, medication aides, technicians, medical and nursing students, rehabilitation therapy specialists, or other personnel who are involved in your health care.
    - For example, we may order physical therapy services to improve your strength and walking abilities. We will need to talk with the physical therapist so that we can coordinate services and develop a plan of care. We also may need to refer you to another health care provider to receive certain services. We will share information with that health care provider in order to coordinate your care and services.
  - b. Payment. We may use or disclose your health information so that we may bill and receive payment from you, an insurance company or another third party for health care services you receive from us. We also may disclose health information about you to your health plan in order to obtain prior approval for the services we provide to you, or to determine that your health plan will pay for the treatment.

For example, we may need to give health information to your health plan in order to obtain prior approval to refer you to a health care specialist, such as a neurologist, orthopedic surgeon, or to perform a diagnostic test such as a magnetic resonance imaging scan ("MRI") or a CT scan.

<u>Health Care Operations</u>. We may use or disclose your health information in order to perform the necessary administrative, educational, quality assurance and business functions of our clinic.

For example, we may use your health information to evaluate the performance of our staff in caring for you. We also may use your health information to evaluate whether certain treatment or services offered by our clinic are effective. We also may disclose your health information to other physicians, nurses, technicians, or health profession students for teaching and learning purposes.

#### C. USES AND DISCLOSURES OF HEALTH INFORMATION IN SPECIAL SITUATIONS

We may use or disclose your health information in certain special situations as described below.

- 1. <u>Appointment Reminders</u> We may use or disclose your health information for purposes of contacting you to remind you of a health care appointment.
- 2. **Treatment Alternatives & Health-Related Products and Services**. We may use or disclose your health information for purposes of contacting you to inform you of treatment alternatives or health-related products or services that may be of interest to you. For example, if you are diagnosed with a diabetic condition, we may contact you to inform you of a diabetic instruction class that we offer at our clinic.
- 3. <u>Family Members and Friends</u>. We may disclose your health information to individuals, such as family members and friends, who are involved in your care or who help you pay for your care. We make such disclosures when (a) we have your verbal agreement to do so; (b) we make disclosures and you do not object; or (c) we can infer from the circumstances that you would not object to such disclosures. For example, if your spouse comes into the exam room with you, we will assume that you agree to our disclosure of your information while your spouse is present in the room.

We also may disclose your health information to family members or friends in instance when you are unable to agree or object to such disclosures provided that we feel it is in your best interests to make such disclosures and the disclosures relate to that family member or friend's involvement in your health care. For example, if you present to our clinic with an emergency medical condition, we may share information with the family member or friend that comes with you to our clinic. We also may share your health information with a family member or friend who calls us to request a prescription refill for you.

#### D. OTHER PERMITTED OR REQUIRED USES AND DISCLOSURES OR HEALTH INFORMATION.

There are certain instances in which we may be required or permitted by law to use or disclose your health information without your permission. These instances are as follows:

- 1. <u>As Required by Law.</u> We may disclose your health information when required by federal, state, or local law to do so. For example, we are required by the Department of Health and Human Services (HHS) to disclose your health information in order to allow HHS to evaluate whether we are in compliance with the federal privacy regulations.
- 2. <u>Public Health Activities</u>. We may disclose your health information to public health authorities that are authorized by law to receive and collect health information for the purpose of preventing or controlling disease, injury or disability to report births, deaths, suspected abuse or neglect, reactions to medications or to facilitate product recalls.
- 3. <u>Health Oversight Activities.</u> We may disclose your health information to a health oversight agency that is authorized by law to conduct health oversight activities, including audits, investigations, inspections, or licensure and certification surveys. These activities are necessary for the government to monitor the persons or organizations that provide health care to individuals and to ensure compliance with applicable state and federal laws and regulations.
- 4. <u>Judicial or Administrative Procedures.</u> We may disclose your health information to courts or administrative agencies charged with the authority to hear and resolve lawsuits or disputes. We may disclose your health information pursuant to a court order, subpoena, a discovery request, or other lawful process issued by a judge or other person involved in the dispute, but only if efforts have been made to (i) notify you of the request for disclosure or (ii) obtain an order protecting your health information.
- 5. **Worker's Compensation.** We may disclose your health information to worker's compensation programs when your health condition arises out of a work-related illness or injury.
- 6. <u>Law Enforcement Official.</u> We may disclose your health information in response to a request received from a law enforcement official to report criminal activity or respond to a subpoena, court order, warrant, summons, or similar process.
- 7. <u>Coroners, Medical Examiners, or Funeral Directors.</u> We may disclose your health information to a coroner or medical examiner for the purpose of identifying a deceased individual or to determine the cause of death. We also may disclose your health information to a funeral director for the purpose of carrying out his/her necessary activities.

- 8. <u>Organ Procurement Organizations or Tissue Banks.</u> If you are an organ donor, we may disclose your health information to organizations that handle organ procurement, transplantations, or tissue banking for the purpose of facilitating organ or tissue donation or transplantation.
- 9. Research. We may use or disclose your health information for research purposes under certain limited circumstances. Because all research projects are subject to a special approval process, we will not use or disclose your health information for research purposes until the particular research project for which your health information may be used or disclosed has been approved through this special approval process. However, we may use or disclose your health information to individuals preparing to conduct the research project in order to assist them in identifying patients with specific health care needs who may qualify to participate in the research project. Any use or disclosure of your health information which is done for the purpose of identifying qualified participants will be conducted onsite at our facility. In most instances, we will ask for your specific permission to use or disclose your health information if the researcher will have access to your name, address, or other identifying information.
- 10. **Phone Calls.** We may record your phone calls with our office for use in internal training by our staff.
- 11. <u>To Avert a Serious Threat to Health or Safety.</u> We may use or disclose your health information when necessary to prevent a serious threat to the health and safety of you or other individuals.
- 12. <u>Military and Veterans.</u> If you are a member of the armed forces, we may use or disclose your health information as required by military command authorities.
- 13. <u>National Security and Intelligence Activities.</u> We may use or disclose your health information to authorized federal officials for the purpose of intelligence, counter-intelligence, and other national security activities, as authorized by law.
- 14. <u>Inmates.</u> If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may use or disclose your health information to the correctional institutional or to the law enforcement official as may be necessary (i) for the institution to provide you with health care; (ii) to protect the health or safety of you or another person; or (iii) for the safety and security of the correctional institution.

#### E. USES AND DISCLOSURES PURSUANT TO YOUR WRITTEN AUTHORIZATION.

Except for the purposes identified above in **Sections B through D**, we will not use or disclose your health information for any other purposes unless we have your specific written authorization. You have the right to revoke a written authorization at any time as you do so in writing. If you revoke your authorization, we will no longer use or disclose your health information for the purposes identified in the authorization, except to the extent that we have already taken some action in reliance upon your authorization.

#### F. YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION

You have the following rights regarding your health information. You may exercise each of these rights, in writing, by providing us with a complete form that you can obtain from our clinic. In some instances, we may charge you for the cost(s) associated with providing you with the requested information.

- 1. Right to Inspect and Copy. You have the right to inspect and copy health information that may be used to make decisions about your care. We may deny your request to inspect and copy your health information in certain limited circumstances. If you are denied access to your health information, you may request that the denial be reviewed.
- 2. **Right to Amend.** You have the right to request an amendment of your health information that is maintained by or for our clinic and is used to make health care decisions about you. We may deny your request if it is not properly submitted or does not include a reason to support your request. We may also deny your request if the information sought to be amended; (a) was not created by us, unless the person or entity that created the information is no longer available to make the amendment; (b) is not part of the information that is kept by or for our clinic; (c) is not part of the information which you are permitted to inspect and copy; or (d) is accurate and complete.
- 3. Right to an Accounting of Disclosures. You have the right to request an accounting of the disclosures of your health information made by us. This accounting will not include disclosures of health information that we made for the purposes of treatment, payment or health care operations or pursuant to a written authorization that you have signed.
- 4. <u>Right to Request Restrictions</u>. You have the right to request a restriction or limitation on the health information we use or disclose about you for treatment, payment, or health care operations. You also have the right to request a limit on the health information we disclose about you to someone, such as a family member or friend, who is involved in your care or in the payment of your care. For example, you could ask that we not use or disclose information regarding a particular treatment that you received. We are not required to agree to your request. If we do agree, that agreement must be in writing and signed by you and us.
- 5. Right to Request Confidential Communications. You have the right the request that we communicate with you about your health care in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.
- 6. Right to a Paper Copy of this Notice. You have the right to receive a paper copy of this Notice.

#### G. QUESTIONS OR COMPLANTS

Any questions or complaints please contact our office at 907-563-2873 or 4100 Lake Otis Pkwy Suite 216, Anchorage, AK 99508 or visit our website at appain.com